

Current Retirees FAQs

1. Q: How will I be notified of my annual retiree medical premium?
A: Each November, you will receive Annual Enrollment materials and premium information for the upcoming year. If you do not receive the information, contact the Human Resources office at 312-362-8232.
2. Q: Will I have an Annual Enrollment period?
A: Yes, Retiree Annual Enrollment occurs every fall. Annual Enrollment materials are sent directly to the homes of all retirees. Note that if you drop coverage altogether you will never be able to re-enroll in the DePaul retiree medical plan.
3. Q: How do I notify Human Resources of my upcoming address change?
A: Address changes can be done directly through Campus Connection. Address changes can also be done in writing by sending them to DePaul University, Office of Human Resources, 1 E. Jackson Blvd., Chicago, IL 60604.
4. Q: How do I add my new spouse to my health insurance?
A: If you are adding a spouse during the year, contact the Benefits office at 312-362-8232 within 31 days of the date of the marriage. In addition, you can add the spouse at the next Annual Enrollment period. You will need a copy of the marriage certificate when enrolling your new spouse.
5. Q: Where can I find information about my retiree medical insurance?
A: Please refer to the [Retiree Medical SPD](#) for information.
6. Q: How do I contact Human Resources?
A: 312-362-8500
7. Q: How do I contact Medicare?
A: 800-MEDICARE <http://www.medicare.gov/>
8. Q: How do I contact Social Security?
A: 800-772-1213 <http://www.socialsecurity.gov/>
9. Q: How do I contact TIAA-CREF and/or Fidelity?
A: TIAA-CREF 800-842-2776 <http://www.tiaa-cref.org/>
Fidelity 800-343-0860 <https://www.fidelity.com/>
10. Q: Which parts of Medicare do I need to enroll in when I turn age 65?
A: You will need to enroll in Medicare Parts A and B when you turn age 65. DePaul University retiree medical plan will pay benefits as if you are enrolled in both Parts A and B. The same is also true when your spouse turns age 65. He or she will need to enroll in Medicare Parts A and B. You do not need to enroll in Medicare Part D. If you enroll in Medicare Part D, you will no longer be eligible for the DePaul retiree medical plan.
11. Q: When I die, does my spouse have the ability to maintain the retiree medical insurance?

A: Yes, if you die while both you and your spouse are enrolled in retiree medical, your spouse will be able to maintain the retiree medical insurance.

12. Q: Who is eligible to be included on my retiree medical health insurance?

A: Your spouse and eligible dependents are able to be included on your retiree medical insurance. You are also able to enroll your spouse and eligible dependents during an Annual Enrollment period.

12. Q: Can the retiree medical plan be changed after I retire?

A: The University strives to maintain high quality, affordable health plans for employees, retirees and their families. In order to accomplish this, it may be necessary to change insurance carriers and features of the plans on a regular basis to take advantage of effective new health care delivery options. The university reserves the right to terminate, suspend, withdraw, amend or modify all or any part of the plans, or to change the cost of coverage, at any time without notice