Surviving Spouses FAQs

1. Q: How do I notify Human Resources of my upcoming address change?
   A: Address changes can be done directly through Campus Connection. Address changes can also be done in writing by sending them to DePaul University, Office of Human Resources, 1 E. Jackson Blvd., Chicago, IL 60604.

2. Q: Where can I find information about my retiree medical insurance?
   A: Please refer to the Retiree Medical SPD for information.

3. Q: How do I contact Human Resources?
   A: 312-362-8500

4. Q: How do I contact Medicare?
   A: 800-MEDICARE http://www.medicare.gov/

5. Q: How do I contact Social Security?
   A: 800-772-1213 http://www.socialsecurity.gov/

6. Q: How do I contact TIAA-CREF and/or Fidelity?
   A: TIAA-CREF 800-842-2776 http://www.tiaa-cref.org/
   Fidelity 800-343-0860 https://www.fidelity.com/

7. Q: Which parts of Medicare do I need to enroll in when I turn age 65?
   A: You will need to enroll in Medicare Parts A and B when you turn age 65. DePaul University retiree medical plan will pay benefits as if you are enrolled in both Parts A and B. You do not need to enroll in Medicare Part D. If you enroll in Medicare Part D, you will no longer be eligible for the DePaul retiree medical plan.

8. Q: If I remarry, am I able to enroll my spouse in the retiree medical insurance?
   A: No, a surviving spouse of a DePaul retiree is not able to enroll a new spouse on the retiree medical insurance.

9. Q: Can the retiree medical plan be changed in the future?
   A: The University strives to maintain high quality, affordable health plans for employees, retirees and their families. In order to accomplish this, it may be necessary to change insurance carriers and features of the plans on a regular basis to take advantage of effective new health care delivery options. The university reserves the right to terminate, suspend, withdraw, amend or modify all or any part of the plans, or to change the cost of coverage, at any time without notice.